



**WATFORD
BOROUGH
COUNCIL**

LICENSING SUB COMMITTEE

PIZZA PLANET

30 October 2017

10.30 am

Town Hall, Watford

Please note the start time of this meeting

Contact

Alan Garside / Jodie Kloss
legalanddemocratic@watford.gov.uk
01923 278376

For information about attending meetings please visit the council's [website](#).

Publication date: 20 October 2017

Committee Membership

Councillors S Bolton, J Connal, K Crout, A Dychton, J Fahmy, K Hastrick, M Hofman, P Jeffree, Ahsan Khan, B Mauthoor, M Mills, M Parker, G Saffery, D Scudder and R Smith

The Sub-Committee to comprise 3 members from those listed above.

Agenda

Part A – Open to the Public

1. **Committee membership/ election of a Chair**
2. **Disclosure of interests (if any)**
3. **Application for premises licence: Pizza Planet, Unit 15, Riverside Road, Watford**
(Pages 3 - 99)

Report of the Head of Community and Environmental Services.

This report asks the Sub-Committee to consider an application for a new premises licence following the receipt of representations.

PART A

Report to: Licensing Sub-Committee
Date of meeting: 30 October 2017
Report of: Head of Community & Environmental Services
Title:
Application for new premises licence
Unit 15, Riverside Road, Watford, Herts
17/01127/PRE

1.0 **SUMMARY**

This application is for a premises licence under Section 17 of the Licensing Act 2003. Mr Chaudry made an application on the 31 August 2017 for a new premises licence in respect of Unit 15, Riverside Road, Watford. The licensable activity applied for is the late night refreshment.

- 1.1 Members are reminded that representations are only relevant if they relate to one or more of the licensing objectives. The four licensing objectives are the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm.

During the consultation period twenty-four representations against this application were received consisting of twenty two from residents and two from Councillors. A representation was also received from the Environmental Health section in their role as a responsible authority.

2.0 **RECOMMENDATIONS**

- 2.1 That the Licensing Sub-Committee determines whether to grant the application (amended as appropriate for the promotion of the licensing objectives) as set out in the report.

Contact Officer:

For further information on this report please contact: Parminder Seyan (Licensing Officer) telephone 01923 278476: email: parminder.seyan@watford.gov.uk

Report approved by: Alan Gough, Head of Community & Environmental Services

3.0 APPLICATION

3.1 Type of authorisation applied for
New Premises Licence

3.2 Description of premises

The premises are described on the application as follows:

“We will be operating a delivery service of hot food, food (pizza’s) will be prepared at the sight and shall be delivered to the customer. We do not offer a sit in service and we do not offer a collection service. We shall operate from an industrial warehouse based in riverside industrial estate. There will be no supply or sale or storage of alcohol. The food will be prepared at the sight and delivered to the customer within a 3 mile radius.”

3.3 Under Policy LP1, the proposed use would be defined as a take-away, in that the premises are requesting permission to provide late night refreshment for consumption away from the premises.

3.4 The unit is located within a mixture of commercial and residential units. Under Policy LP2, this area would be defined as in a ‘residential area’.

3.5 A map of the location of the premises is attached at appendix 1.

3.6 The plan submitted with the application showing the layout of the premises is attached at appendix 2.

3.7 Licensable activities

This application is requesting permission to provide the following activities

Licensable activity	Requested
Plays	

Films	
Indoor sporting events	
Boxing or wrestling entertainment	
Live music	
Recorded music	
Performances of dance	
Entertainment of a similar description to live or recorded music, or dance	
Provision of late night refreshment	✓
Sale of alcohol for consumption on the premises	
Sale of alcohol for consumption off the premises	

3.8 Licensable hours

The hours proposed in this application are detailed in the following table:

	Provision of late night refreshment
Monday	23:00 – 02:00
Tuesday	23:00 – 02:00
Wednesday	23:00 – 02:00
Thursday	23:00 – 02:00
Friday	23:00 – 02:00
Saturday	23:00 – 02:00
Sunday	23:00 - 02:00

3.9 The original application did request the provision of late night refreshment to be permitted from 16:00 – 04:00 hours Monday to Sunday. However, after discussions with the Police the application was amended to 23:00 – 02:00 hours Monday to Sunday. The provision of hot food from the proposed opening time of 16:00 hours until 23:00 hours is not a licensable activity.

3.10 For clarity, there shall be no public access to the premises and so no opening hours are listed.

4.0 **BACKGROUND INFORMATION**

4.1 The following background information is known about these premises:

4.2 Proposed licence holder

Hamzah Chaudry

4.3 Current licences held

The premises is not currently licensed

4.4 Closing date for representations

3 October 2017

4.5 Officers can advise that the consultation period for this application was extended from 28 September 2017 to 3 October 2017 as initially site notice on the premises had not been advertised.

4.6 Public notice published in newspaper

8 September 2017

4.7 Visits and Enforcement action

The council's Business Compliance Officer received a complaint from a local business in September 2017, alleging that the premises had been operating from 16:00 until 04:00 hours. Upon investigation the applicant confirmed to the Officer that they opened the business during the second week of August. On receipt of an email from the Business Compliance Officer they stopped trading immediately and submitted an application for a premises licence and agreed to remain closed until the grant of a licence. On the occasions when officers have visited the site, or attempted to order food on line, the business has not been trading.

5.0 **PROMOTION OF LICENSING OBJECTIVES.**

5.1 The operating schedule submitted by the applicant describes the steps that they intend to take to promote the four licensing objectives. This is attached at appendix 3.

6.0 **RESPONSIBLE AUTHORITIES**

6.1 **Environmental Health**

One formal representation has been received from the Environmental Health section and is attached at appendix 4.

6.2 **Police**

The Police did enter discussions with the applicant with regards to their concerns but in light of the applicant agreeing to amend the hours no representation was submitted.

6.3 **Licensing Authority**

The Licensing Authority in their role as responsible authority, having reviewed the application and shared residents' concerns, have proposed the following conditions. As the conditions were agreed by the applicant, the licensing authority made no submission of formal representations.

The premises licence holder shall ensure that no members of the public shall be admitted to the premises.

1. All orders for late night refreshment shall only be accepted if they are made remotely.
2. The premises licence holder shall ensure that all orders for late night refreshment are dispatched to bona fide addresses only.

6.4 **Planning**

No representations

6.5 **Fire and Rescue Service**

No representations

6.6 **Trading Standards**

No representations

6.7 **Immigration**

No representations

6.8 **Public Health**

No representations

7.0 **OTHER PERSONS**

7.1 Representations have been received from other persons below on the grounds of prevention of public nuisance, public safety, protection of children from harm and the prevention of crime and disorder. These representations are attached at appendix 5 and have been made available to the applicant.

7.2

Reference letter	Name	Address	Representative Body(Yes/No)	Relevance to which licensing objective
5A	A & C Warner	97 Silk Mill Road	No	Public nuisance
5B	Mr & Mrs D'angelo		No	Public nuisance
5C	Brenda	8 Silk Mill	No	Public

	Cuthbertson	Road		nuisance
5D	C D Power	6 Silk Mill Road	No	Public nuisance
5E	Carlos Santos	51 Riverside Road	No	Public Nuisance
5F	Mrs J Bishop	Waterman Close	No	Public Nuisance
5G	Ms J Webster	81 Riverside Road	No	Public Nuisance
5H	M Francis & C Lindsay	78 Silk Mill Road	No	Public nuisance
5I	Graham Bell	105 Silk Mill Road	No	Public nuisance
*5J	Mr & Mrs Collins	107 Riverside Road	No	Public nuisance
5K	Mrs Caroline Baverstock	14 Silk Mill Road	No	Public nuisance
5L	Mrs J Johnson	64 Silk Mill Road	No	Public nuisance
5M	Mrs L Bean	12 Silk Mill Road	No	Public nuisance
5N	Ms S Templeton	89 Silk Mill Road	No	Public nuisance
*5O	Quintin B Butcher	44 Riverside Road	No	Public nuisance
5P	S Praties		No	Public nuisance
5Q	Wendy Brown	101 Silk Mill Road	No	Public nuisance
5R	Mrs M L	9 Waterman	No	Public

	Chambers	Close		nuisance
5S	Mr & Mrs Startin	48 Silk Mill Road	No	Public nuisance
5T	Cllr Maggie Parker (Oxhey Ward)	53 Oxhey Road	No	Public nuisance
**5U	Soraya Rahim	109 Riverside	No	Public nuisance
5V	Paul Yeatman	84 Silk Mill Road	No	Public nuisance
5W	Cllrs Alison and Andrew Scarth (3Rivers DC)	68 Brookdene Avenue	No	Public nuisance
5X	Mr & Mrs Edmonds	86 Silk Mill Road	No	Public nuisance

* Also signed the petition.

** Soraya Rahim has submitted a representation including ten signatures from residents in the form of a petition who also wish to have their voices represented.

7.3 As there are a number of representations which raise different issues, the Sub-Committee is asked to make clear in its reasons those parts of the representations it accepts and those it does not accept when making its determination.

7.4 In broad terms, the residents have raised the following points in their representations:

(1) Parking is already extremely limited on this road and people park in front of driveways and garages.

(2) Currently the unit gates are locked at night and with the security gates opening and closing late at night every time the food is taken out for delivery throughout the week would disturb residents' sleep.

(3) Already a busy road with no parking, large vehicles mounting the

footway which is a danger to young and old alike.

- (4) Noise from delivery drivers chatting, slamming delivery car doors during loading.
- (5) Representations make reference to how they live directly opposite the premises with front facing bedrooms, and are seriously concerned that the lighting, smell and the increased noise levels from the operation of the premises would disturb the residents.
- (6) Street lights in the area surrounding the unit go out at midnight. This lack of lighting is a further danger to footpath users coming home from the town night life.
- (7) Trade refuse would cause unpleasant smells and encourage vermin. Foxes and rats would be attracted by the smell.
- (8) Quite a few residents have raised concerns that the proposed operating hours of seven days a week, will give rise to noise, smell, fumes, rubbish, traffic, litter and has the potential to encourage more people to the area, at a time of night when residents should feel safe in their own homes.
- (9) The industrial estate currently is locked at 11pm therefore becomes a safe unit. Concerns are raised that opening until late hours in the morning will attract more crime into the area as it is an extremely concealed unit and this will affect the safety of young families.
- (10) Residents have also referred to parking issues when customers collect takeaways they park antisocially blocking the pavements, double yellow lines are often ignored and making access and egress difficult.

7.5 Officers can advise that all the other parties who have made representations have been notified of the amendments that were made to the hours on the application and the conditions which were agreed with the licensing authority. It has also been confirmed with all other parties that it is not the applicant's intention that customers collect their orders.

7.6 In accordance with Policy LP11, officers must advise that representations from three other parties were rejected, with two judged to be frivolous as they gave no valid grounds for making the representations, and the third for being anonymous. Officers can confirm that one of the objector was notified as to why the representation was rejected and was given an opportunity to

resubmit the representations as the application was still within the consultation period . With regards to the second rejected objection as it was received on the last day of the consultation period it was not possible to resubmit the representations.

8.0 **POLICY CONSIDERATIONS**

8.1 The following provisions of the Licensing Act 2003 apply to this application:

- Sections 17 and 18 (Application for premises licence):
Section 17 details the process which the applicant must have followed for the application to be considered valid. Section 18 describes the process by which an application for a premises licence is determined, including where relevant representations have been made as in this case.
- The Licensing Act 2003 (Hearings) Regulations 2005 (as amended)
These regulations detail how hearings should be conducted to determine applications submitted under the Licensing Act.

8.2 Statutory guidance

The following provisions of the Secretary of State's guidance (April 2017) apply to this application:

- Paragraphs 8.38 - 8.46:
These paragraphs explain how steps should be taken to promote the licensing objectives. It is for the Sub-Committee to decide in light of this guidance whether the measures offered by the applicant are appropriate to promote the licensing objectives. It is equally important to use the same measure when looking at any steps requested by a party making representations against an application.
- Paragraphs 9.31 – 9.41:
These paragraphs explain that hearings should be focussed on the steps considered appropriate to the promotion of the licensing objectives, as well as how appropriate weight must be attributed to the steps to promote the licensing objectives, the representations presented by all parties, the statutory guidance, and the licensing authority's statement of licensing policy.
- Paragraphs 9.42 – 9.44
These paragraphs explains that when determining applications, the authority's determination should be evidence-based, as well as how

to assess if a step is 'appropriate' for the promotion of the licensing objectives.

- Chapter 10:
This chapter looks at best practice in relation to conditions that may be attached to a premises licence should it be believed that such conditions are appropriate to promote the licensing objectives. Any additional conditions requested by any party should be considered with reference to this chapter.

8.3 The Sub-Committee is reminded of their duty under the Crime and Disorder Act 1998 to consider the crime and disorder implications of their decisions and the authority's responsibility to co-operate in the reduction of crime and disorder in the Borough.

8.4 The Sub-Committee is reminded that the Human Rights Act 1998 guarantees the right to a fair hearing for all parties in the determination of their civil rights. The Act also provides for the protection of property, which may include licences in existence, and the protection of private and family life.

9.0 **CONDITIONS**

9.1 Members will be aware that an operating schedule forms part of the licensing process. This document outlines what activities are proposed, the opening hours, and how the activities will be managed particularly in respect of the licensing objectives.

9.2 The most critical part of the operating schedule is the steps taken by the applicant to promote the four licensing objectives. Applicants are always reminded to take careful consideration as to what is entered in this section as whatever is proposed will be translated as conditions on the licence.

9.3 Applicants should give consideration to the local area and reflect this in their application. It should demonstrate an awareness of the local community, local crime and disorder issues, and the local environment.

9.4 Conditions consistent with the operating schedule
The applicant has offered these conditions as part of their application.

- 1) The premises will be installed with CCTV that shall record 24 hours a day, 7 days, and where all recordings will be stored for a minimum of 31 days.
- 2) Staff shall be fully trained on public safety, crime and disorder and public

nuisance.

Officers propose that the following conditions would be appropriate to attach to the licence to promote the licensing objectives: these are consistent with the applicant's operating schedule.

1. Clear and legible notices shall be displayed at exits of the units requesting delivery vehicle drivers to leave the premises quietly and refrain from shouting, slamming delivery car doors, sounding horns, loud use of vehicle stereos or mobile phones and anti-social behaviour.
2. The premises licence holder shall ensure that staff shall leave the premises quietly.
3. All delivery of goods shall take place 09:00 – 17:00 hours so that nearby residents are not disturbed.

9.5 Conditions proposed by responsible authorities

As part of their representations conditions proposed by Environmental Health can be found on draft premises licence appendix 6 with the exception of 3 conditions in the preceding paragraphs as they are a duplication of conditions proposed by the Licensing Authority under 6.3 of this report.

9.6 Conditions proposed by other objectors

None

9.7 Pool of Model Conditions

In addition to any conditions proposed by the responsible authorities the licensing authority also has its own pool of model conditions that may help mitigate the concerns raised in the representations.

- 9.8 Officers do not believe that there are any additional conditions within the pool of model conditions which would be appropriate in this case. The representations do state concerns over potential nuisance from the premises, and the application already contains proposals which were agreed with the Licensing Authority with the aim of promoting the licensing objectives. Members may wish to enquire whether the proposals are satisfactory to address the concerns raised in the representations, or whether any additional controls would be appropriate to address those concerns. The representations mention that there are existing nuisances at all times, and the granting of this licence would have a further impact. Members are encouraged to investigate these nuisances and determine if they would be exacerbated by the use of this premises for licensable activities, but are

reminded that conditions would only be in effect during the licensed hours and cannot be applied to the operation of the premises for activities which do not require a licence.

- 9.9 With regard to the condition proposed by Environmental Health regarding the closure of doors and windows at the premises, members may wish to amend this to a similar condition which allows the use of the doors only for the immediate access or egress of staff.
- 9.10 Officers also wish to clarify the proposed condition regarding deliveries being made to a genuine address. After discussing this condition and the rationale of this condition, officers can advise that this condition is aimed at preventing customers standing outside of the premises on the street, or in other such open locations, and requesting delivery of food to their location which may result in public nuisance. The aim of this condition is to require that any deliveries are made to a genuine property, which may be either residential or commercial.
- 9.11 This does not restrict the Sub-Committee's power to attach conditions from the pool (amended or otherwise) if they consider that they are appropriate, proportionate, justifiable and within the applicant's power to comply with.
- 9.12 A draft Premises Licence which reflects this application and the conditions which are proposed in the preceding paragraphs is attached at appendix 6

10.0 **OFFICERS' OBSERVATIONS**

- 10.1 The overarching theme from residents and the Environmental Health Section is that if the licence is granted there may be an increase in anti-social behaviour, and the effect this could have on the local residents. Most of the objector's concerns relate primarily to the potential undermining of the licensing objective of public nuisance.
- 10.2 The representations refer to existing disturbances and public nuisance in the area. However it is not stated if these disturbances can be linked to the premises which is the subject of this application. It should also be noted that officers do not have evidence of existing disturbances. Members must only refuse this application or impose conditions if they are satisfied that there is a direct link between the licensable activities of Pizza Planet and an existing or potential undermining of the licensing objectives.
- 10.3 Residents are concerned about the proposed hours of operation and that if the late night refreshment licence is granted this licensable activity would

further increase footfall, noise, pollution and nuisance created by cars parking.

- 10.4 In a number of representations issues are raised that may not fall directly under the control of the applicant, such as parking and litter. These should be considered as matters of personal responsibility and the extent to which the applicant can control this beyond the boundary of the premises may be limited. Paragraph 2.21 of the statutory guidance states:

‘Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engage in anti-social behaviour is accountable in their own right’.

- 10.5 A number of residents have objected on the grounds that the grant of this application is likely to increase traffic and potentially lead to parking congestion. For the Sub-Committee to accept this as a valid ground for objection it must be satisfied that traffic and parking is relevant to one of the licensing objectives and if so, is likely to affect the licensing objectives. Members should note that there is in existence other primary legislation that can deal with any concerns relating to parking and traffic congestion. Thus, in order to avoid statutory duplication it may not be appropriate for the Sub-Committee to attach conditions relating to parking and traffic issues. Members may need to consider how the premises licence holder can influence and control such matters.

- 10.6 Representation 5U refers to a petition containing ten signatures. Having looked at some of the petition addresses it seems there are two addressees who have signed the petition and also submitted individual objections under paragraph 7.1 reference letter 5J and 5O and is a repeat. Some of the signatories live further away from the premises and so officers would ask the Sub-Committee to attach whatever weight they see fit.

- 10.7 Under the Licensing Act 2003 (Hearings) Regulations 2005 persons making representations are required to provide their name and address details. With regards to Representation 5B and 5P there is no submission of address details. However the letter indicates that the objectors are nearest to the premises as they have confirmed receipt of our letter and are living close to the premises. Members will recall that changes to the legislation allow ‘any person’ to make representations, and are no longer constrained by members of the public or business ‘within the vicinity’. Businesses and community groups are included in the definition of ‘any person’ and may attach whatever weight they see fit.

- 10.8 When considering the residents representations it is important to note that the Licensing Sub Committee has the ability to control the licensable activities allowed at the premises but has no power over the location. Residents have concerns that the operation of the premises would attract more people to the area. The premise is not proposing to operate as a traditional 'take away' and the Licensing Authority has addressed this concern. The public will not be allowed to enter the premises and food will not be taken away as it is conditioned for delivery only.
- 10.9 Objections have been received from residents all of whom have grave concerns that their quality of life and their locality would be adversely affected and highlighted different areas for this business to be and have stated there is no 'need' for the premises. Members will be aware that the issue of need is specifically excluded from being a valid consideration under paragraph 14.19 of the statutory guidance.
- 10.10 The representations against this application make reference to more crime however the police have made no representations. This is a new application and it seems it is speculation that any will arise as there is no public access, no sale, supply or storage of alcohol involved and delivery to bona fide addresses only. Paragraph 9.43 of the guidance clearly states that 'The authority's determination should be evidence-based, justified as being appropriate for the promotion of licensing objectives and proportionate to what is it intended to achieve'.
- 10.11 Environmental Health objections were made following a site visit. In the context of preventing public nuisance and to mitigate the residents' concerns Environmental Health have proposed a number of conditions and if the Committee is minded to grant this application, that the hours are restricted bearing in mind the nature of the locality. The Sub-Committee should note that it is again appropriate that conditions are focused on measures within the direct control of the licence holder.
- 10.12 Ward Councillors' representations are based on the 'likely effect' that the grant of the licence would have on the licensing objectives. Whilst there is no need for any supporting evidence for are representation to be valid, it is clearly for members to attach whatever weight they think fit to such evidence.
- 10.13 Members are able to depart from policy in where there are justifiable reasons for doing so, and after considering the individual merits of the application before them.

- 10.14 In considering this application and whether to depart from policy, Members may wish to take into account the proposed use of the premises, and how the operating schedule makes reference to how the business will utilise any licence to focus on running a delivery-only service. Members may wish to seek confirmation of how the delivery service will operate from the applicant, and whether such an operation addresses the objectors' concerns. If Members believe it is appropriate to do so, there may be scope to discuss additional conditions based upon such information.
- 10.15 When considering the representations the Sub-Committee ought to remember that unless there are good reasons to refuse an application because of risks to the licensing objectives, the licence ought to be granted and any subsequent breaches addressed through the licence review and/or enforcement process.
- 10.16 The officers' observations and the comments regarding the representations are in no way meant to bind Members. They are for guidance only and Members may attach whatever weight they see fit.
- 10.17 Members can also attach whatever weight they see fit to the submissions of the applicant, the Environmental Health representations and to the submissions of the objectors and the petition, when considering this application.
- 10.18 The Sub-Committee are reminded that they have a duty to "have regard" to the licensing policy but are not bound by it. However, should Members wish to depart from the policy then detailed reasons for this must be given as part of any decision.
- 10.19 In determining this application, the Sub-Committee must have regard to the representations and take such steps as it considers appropriate for the promotion of licensing objectives. The steps are:
- (a) grant the application in full.
 - (b) modify the conditions of the licence volunteered by the applicant in the operating schedule, by altering or omitting or adding to them.
 - (c) reject the whole or part of the application.

Appendices

Appendix 1 – location plan

- Appendix 2 – layout plan
- Appendix 3 – operating schedule
- Appendix 4 – Responsible Authority representations
- Appendix 5 – Other Persons representations
- Appendix 6 – Draft premises licence

Background Papers

The following background papers were used in the preparation of this report. If you wish to inspect or take copies of the background papers, please contact the officer named on the front page of the report.

Licensing Act 2003

Amended guidance issued under section 182 of the Licensing Act 2003 (Home Office April 2017)

Licensing Act (Hearings) Regulations 2005

Watford Borough Council Licensing Policy (November 2013 – November 2018)

Watford Borough Council Pool of Model Conditions (March 2013)

File Reference

Pizza Planet

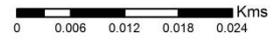
Reviewed by

<i>Licensing</i>	<i>Richard Brown & Austen Young 20/10</i>
<i>Head of Community & Environmental Services</i>	<i>Justine Hoy 20/10</i>
<i>Legal</i>	<i>CN 20/10</i>
<i>Finance</i>	
<i>Committee and Scrutiny Support Officer</i>	<i>JK 18/10</i>



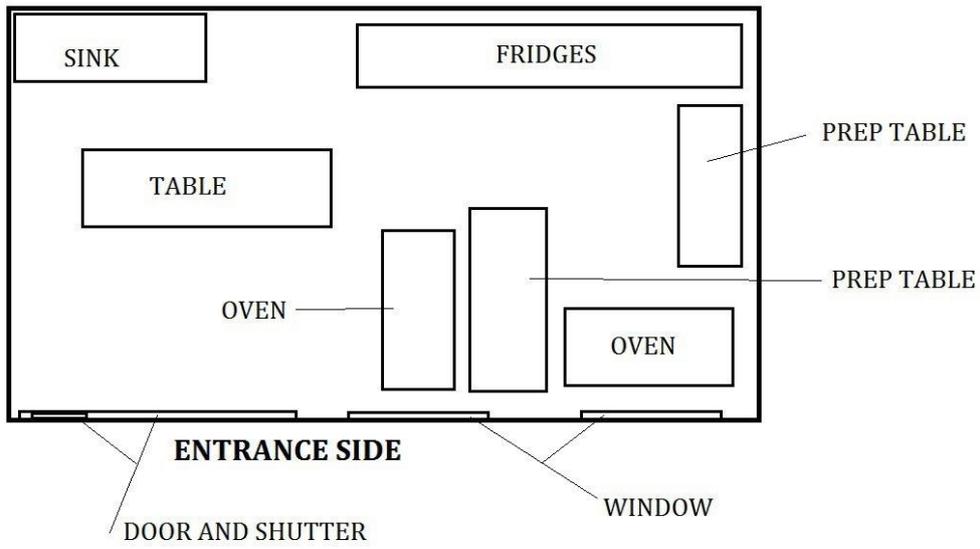
Appendix1- Location

Date: 20/10/2017



Scale 1:500





**OPERATING SCHEDULE FOR
Pizza Planet, Unit 15
Riverside Road
Watford
WD19 4HY**

Description of premises

WE WILL BE OPERATING A DELIVERY SERVICE OF HOT FOOD, FOOD (PIZZA'S) WILL BE PERPARED AT THE SIGHT AND SHALL BE DELIVERED TO THE CUSTOMER. WE DO NOT OFFER A SIT IN SERVICE AND WE DO NOT OFFER A COLLECTION SERVICE. WE SHALL OPERATE FROM A INDUSTRIAL WAREHOUSE BASED IN RIVERSIDE INDUSTRIAL ESTATE. THERE WILL BE NO SUPPLY OR SALE OR STORAGE OF ALCOHOL.

General observations

THE FOOD WILL BE PERPARED ON THE SIGHT AND DELIVERED TO THE CUSTOMER WITHIN A 3 MILE RADIUS

Prevention of crime and disorder

The premises will be installed with 24/7 CCTV where all recordings will be stored for a minimum of 31 days. Door and floor supervision will be in place at all times. Even though walk-in customers will not be a factor of concern as we will not offer a collection or a sit in facility, the design and layout of the floor and overall business will minimize the number of personal within the premises at any given time. alcohol will not be served at any time. A direct phone line service which allow an instant contact to emergency services in case of unexpected emergencies. A record book of all incidents will be kept and crime prevention sign-age will be displayed outside of the business. Tailor made training will be provided to individual staff to help them deal with possible conflicts/crimes/disorder. a staff will under go full training on prevention of crime and disorder. They will also sign a compact after this training has been completed.

Public safety

Community driven strategies combined with good policing tactics, will help increase public trust and safety. Gaining community involvment and involving them in certain aspects of the business will ensure safety. Specific training

Prevention of public nuisance

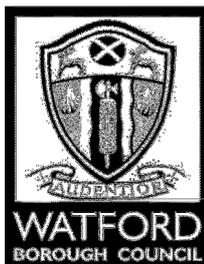
For the safety of the public, only a set number of vehicles and personnel will be allowed on-site at any given time. Only hybrid vehicles will be used for business purposes as this will help reduce noise and pollution within the area. Parking is allocated on the industrial estate away from any residents so noise will not be a factor of concern for the residents.

Protection of children from harm

We will not employ any staff under the age of 18. As we do not offer a collection or dine in interaction is of minimal. Of course our delivery drivers will hold a full uk license with the correct insurances in place and will take extra due care when delivering the food.

Licence number:

Case officer: Mrs P Seyan



Memo

Community and Environmental Services

Memo to Licensing - representation

to Licensing Authority

from Catherine Trollope, Environmental Health Officer, Community and Environmental Services, Watford Borough Council

ext. 01923 278582

email Catherine.trollope@watford.gov.uk

date 3rd October 2017

re Pizza Planet, Unit 15, Riverside Works, Riverside Road, Watford

As a Responsible Authority under the Licensing Act 2003, the Environmental Health Section has been consulted about the above application.

Environmental Health wish to make the following representation in relation to this application on the grounds of **prevention of public nuisance**;

Environmental Health do not believe that the application should be granted due to the fact that public nuisance in the form of **noise and light** will be caused if the business is operated as requested in the application.

The premises is located on an industrial estate situated in a residential area. The Unit is the first unit on the estate and adjoins the public pavement. It is known as Unit 15.

Appendix A contains a map of the area showing Pizza Planet at Unit 15 and the location of residential properties around the Industrial estate and the Unit.

Appendix B shows images of Riverside Road; Pizza Planet at Unit 15; and the surrounding residential properties.

The industrial estate has a set of metal gates at the entrance. The units within it are small – medium light industrial units, mainly car workshops. The businesses operating there cease trading at 18:00 at the latest, meaning that traffic flow and noise will start to die down as the businesses close at this time. Table 1 below shows their opening hours:

Business Name	Opening Hours - Monday to Friday	Opening Hours - Saturday	Opening Hours - Sunday
APS	08:00 - 17:00	08:00 - 15:00	closed
PX Motors	08:00 - 18:00	08:00 - 18:00	closed
WMS	08:30 - 18:00	08:30 - 12:00	closed
Armstrong	09:00 - 17:00	09:00 - 13:00	closed
KM Effects	09:00 - 18:00	closed	closed
Paragon Cars	09:00 - 18:00	09:00 - 17:00	11:00 - 16:00

Table 1: Opening hours of businesses on Riverside Works Industrial Estate

There are no other business premises, shops, pubs etc. in the vicinity, only residential properties. Riverside Road is an access road to the residential properties on the estate, it is not a main road or a route in or out of Watford. It is used as a cut through by some people between Wiggshall Road and Eastbury Road, but this is at morning and evening rush hours and not during the mid-evening and night.

There is some bus traffic on Riverside Road but the last buses to go down the Road are 17:57 Monday to Friday and 14.24 on Saturday. This indicates a reduction in travel and movement of people on this road at this time.

There are vehicle restrictions on the road as follows:



'Waiting by goods vehicles over a gross weight of 5T prohibited during the periods and in the direction indicated'

Monitoring of the road outside the entrance to Riverside Works and Unit 15 was carried out on Monday 2nd October between 20:24 and 00:00. Photographs were taken of the road upon arrival; notes of vehicles witnessed were made; and photos were taken just before departure.

Appendix C shows the monitoring location and photographs of the road at 20:30 and 00:00.

A summary of the vehicle movements witnessed is provided in Table 2 below:

Time	Number of Vehicle Movements witnessed	Number of Vehicles that passed the entrance to Riverside Works and Unit 15
20:30 – 21:00	25	20
21:00 – 22:00	25	14
22:00 – 23:00	27	22
23:00 – 00:00	4	4

Table 2: Number of vehicle movements witnessed at Riverside Road on 2nd October 2017 between 20:24 and 00:00

As can be seen in table 2, the number of vehicle movements remained steady throughout the evening then then decreased significantly at 23:00. In addition, the majority of the street lights were turned off at 23:55. The monitoring Officer also noted that background noise levels in the road were low after 23:00 and once the lights were turned off at 23:55 the road was dark and very quiet. The photographs in Appendix C show lighting levels at both 20:30 and 00.00.

In conclusion, the evidence shows the locality to be a quiet residential location from mid evening onwards and a very quiet dark residential location from 23:00 onwards. It is reasonable to assume that the majority of occupants of the surrounding residential dwellings will be in bed around 11pm on work and school nights and that children will be in bed between 7pm and 9pm. Residents will also want to enjoy their home environments for the evening.

BS 8233: 2014 (2) provides guidance for control of noise in and around buildings and suggests appropriate criteria and limits for different situations. It sets the night time period (when lower limits for noise are set) to be 23:00 to 07:00. The levels that it sets are based on the existing guidelines issued by the World Health Organisation (WHO) who also classify night time as 23:00 to 07:00. Conditions conducive to sleep are therefore to be reasonably expected between these hours.

The unit itself has two food businesses operating from it. A small manufacturing food business and Pizza Planet. There is no mechanical ventilation system. Windows are used for ventilation (this is acceptable under food hygiene legislation for the nature of the current use). There are no planning restrictions on the hours of operation of either of the food businesses and nothing to prevent them from operating at the same time. There are two opening windows on the side of the building facing the gates to the estate. There is a large metal shutter door with a 'standard' door contained within it for access and egress on the same side as the window. The Unit is the first one on the estate, just inside the gates and adjacent to the pavement.

The trade waste bins for the unit are located opposite the entrance door on the left hand side of the entry road to the estate.

There are houses located directly opposite the unit and the access gates/road onto the estate. These are likely to be most affected by the proposed business, they have a number of room windows on both ground and first floor facing the entrance to the estate. There are other houses to the side of the unit and houses on both sides of the road going either way down the road that are also very likely to be affected by public nuisance.

Delivery drivers will approach the unit from either direction and need to pull into the estate through the gates, park up and collect the Pizza. They will then either have to reverse back out on the road or turn around in the estate and drive out forwards through the gates onto the road. There will be noise associated with this and they will need their car lights on during the evening and night. They could park on the pavement outside (there are no restrictions) then either drive on in the same direction or turn around in the road or in the entrance to the estate. Again there will be associated noise and light.

Bearing in mind the above evidence; the nature of the area; the characteristics of the unit; and the nature of the proposed business there is the potential for residents to be affected by public nuisance caused by noise from:

1. Noise breakout from open windows at the premises used for ventilation;
2. Noise breakout as the door opens and closes with delivery drivers collecting pizzas

3. Noise from the metal door and shutters as the door is opened and closed for pizzas to be given to the delivery drivers
4. Noise from delivery vehicles driving up to and away from the unit
5. Noise from delivery drivers opening and closing their vehicle doors
6. Noise from vehicle horns
7. Noise from drivers and staff talking.
8. Noise from use of the bins
9. Noise from the metal gates being closed when the business is closed and the estate locked up – this will take place after the business has stopped trading and has cleared up which could be 15-30 minutes after the end of business, stretching to 4.30am in the morning.
10. Additional noise if the other food business is operating at the same time

Bearing in mind the above evidence; the nature of the area; the characteristics of the unit; and the nature of the proposed business there is the potential for residents to be affected by public nuisance caused by light from:

1. Light breakout from open windows at the premises used for ventilation;
2. Light breakout as the door opens and closes with delivery drivers collecting pizzas
3. Head lights from the vehicles driving up to and away from the unit
4. Light from signage erected at the premises

In the application the applicant states that in order to prevent public nuisance only a set number of vehicles and personnel will be allowed on site at any given time. There is no detail to this and no information on how and where drivers would be prevented from driving onto site. This could result in vehicles waiting on the street. If the business grows, then they will not want to refuse orders and trade in order to keep the number of drivers visiting the premises to collect down to a certain level. I have not been able to determine what a suitable number of cars arriving at the premises during the various hours of operation would be. There is no way of determining the number below which a nuisance would not occur.

The applicant states that only hybrid vehicles will be used but these will need to be used consistently in the electric mode to reduce noise. I have not been able to determine the wording of a condition that would effectively control when, where and how the electric mode would be required to be used when driving to and away from the premises.

If the noise from the vehicles can be addressed through the use of hybrid vehicles and a suitable and enforceable license condition then there is still the issue of light from the vehicles and the other noise associated with the drivers opening and closing the doors.

Overall, a pizza delivery business operating after 23:00 each night until 04:00 every day of the week in this residential location is out of character for the nature of the locality and is not a reasonable use of the premises. These factors increase significantly the risk of statutory nuisance affecting the residents.

Environmental Health's representation requests that the Licence is not granted.

However, if the License is granted then we ask that the permitted hours of operation are very carefully considered and that conditions in italics below are considered to be placed on the license to mitigate some of the concerns we have. Please note that although some of the issues raised can be dealt with by the use of conditions we do not believe that there are enough suitable and

enforceable conditions to sufficiently mitigate the noise and light nuisance to a level to prevent public nuisance.

1. *No members of the public shall be permitted to be in the premises while the premises are being used for licensable activities.*
2. *All late night refreshment provided under this licence shall be for consumption off the premises only.*
3. *All orders for late night refreshment shall only be accepted if they are made remotely*
4. *The Premises Licence holder shall ensure that all orders taken by the premises shall be delivered to customers at a bona fide address.*
5. *Only employed delivery drivers shall be permitted to collect late night refreshment from the premises*
6. *The Premises Licence holder shall ensure that no refuse will be moved into the area outside the premises or external bins between 23:00 hours and when the business reopens the following day.*
7. *The premises licence holder shall ensure that no external signage or advertisements shall be illuminated.*

NB this is to make provision for the possible future use of signage

8. *The premises licence holder shall ensure that all glazed windows and doors have internal blinds so that light from the premises is not emitted and that these blinds are pulled down over all areas of glazing at 23:00 until the start of business again the next working day.*

9. *There shall be no metal shutters or metal doors on the building as these cause excess noise.*

NB This will require the License holder to alter the structure of the unit, for which permission from the unit freeholder will no doubt be required. It is therefore not clear whether this condition can be complied with by the applicant.

10. *The Premises Licence holder shall ensure that any extract unit at the premises will be turned off at 23:00 hours and shall not be turned on again until the business reopens the following day.*

NB this is to make provision for the possible future use of signage

11. *The Premises Licence holder shall ensure that all windows and doors shall be closed at 23:00 hours and remain closed until the business reopens the following day, except for the immediate access or egress of staff.*

NB If there is a condition to keep windows and doors closed after 11pm then there will be no means of ventilating the premises, this is required by food and health and safety legislation.

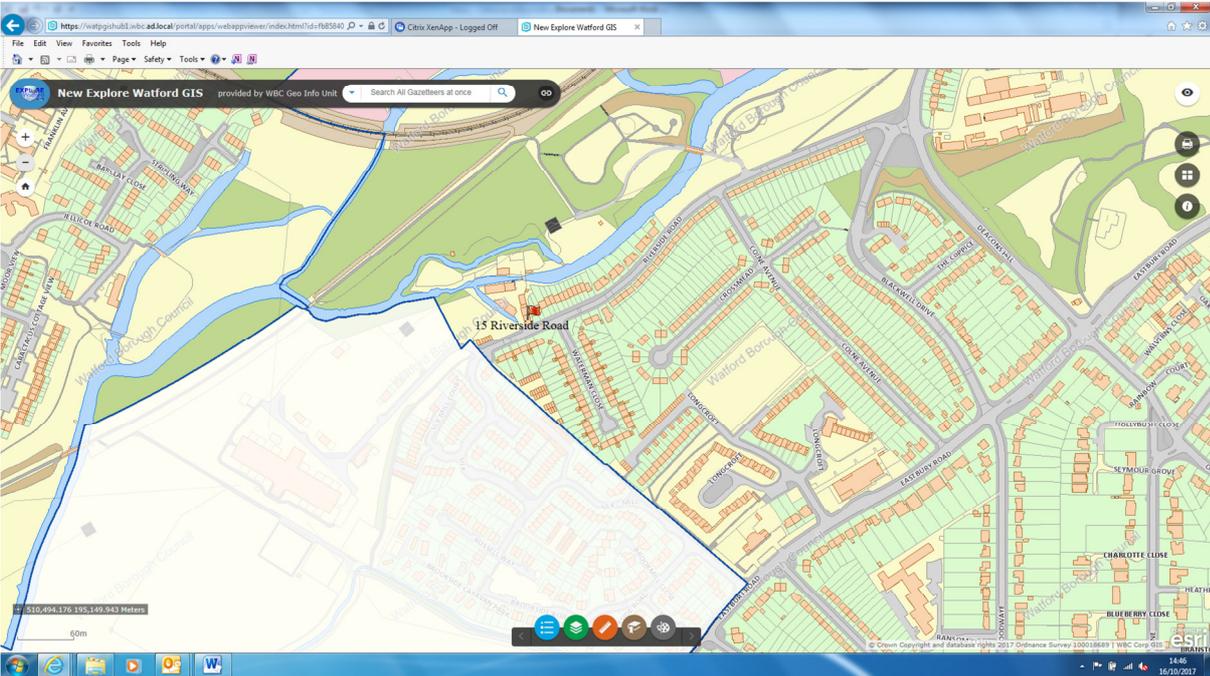
12. *Delivery vehicles shall be electric vehicles only (not hybrid)*

Thank you for considering this Representation from Environmental Health

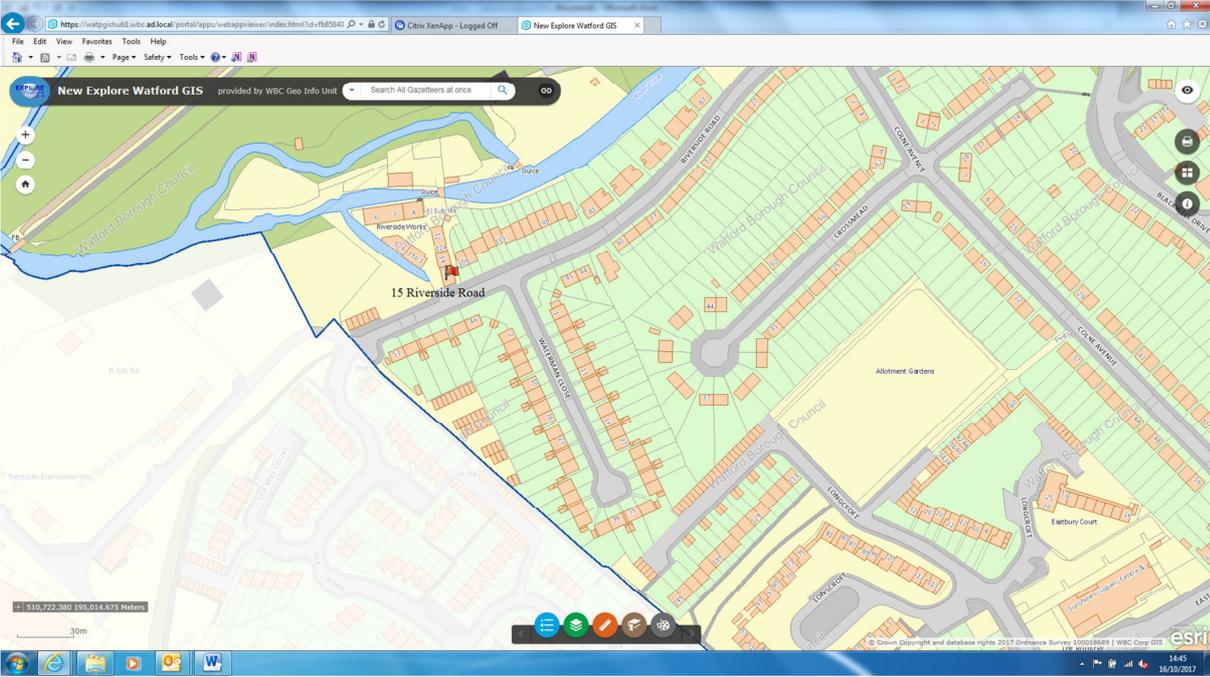
Yours sincerely

Catherine Trollope
Environmental Health Officer

Appendix A



Map showing the location of Unit 15 Riverside Road Works (see red marker flag)



Map showing the location of Unit 15 Riverside Road Works (see red marker flag)

Appendix B



View down Riverside Road towards Silk Mill Road with Unit 15 on the right hand side past the last house on the right



View down Riverside Road towards Silk Mill Road showing the position of houses opposite Unit 15



View down Riverside Road towards Waterman Close with Unit 15 being the first building on the left hand side



Entrance into Riverside Works Industrial Estate with Unit 15 being the first Unit on the right hand side

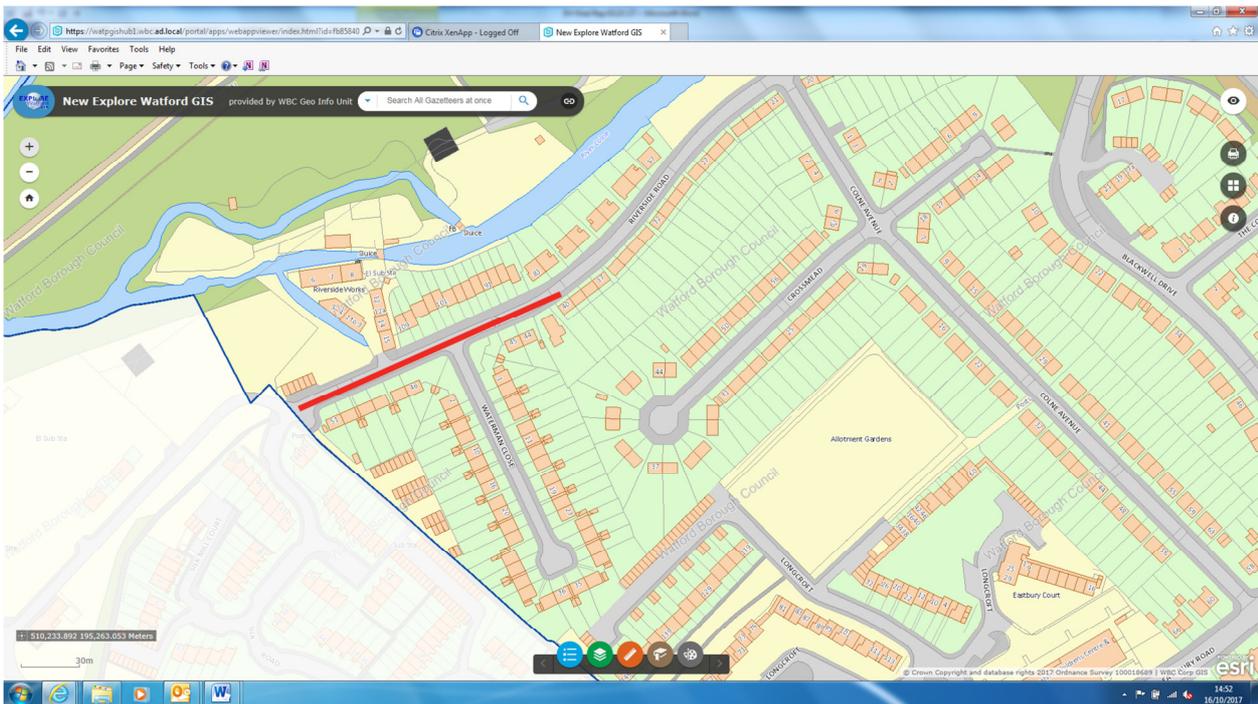


Close up picture of Unit 15 showing the windows used for ventilation of the unit and the large shutter door with an opening door within it

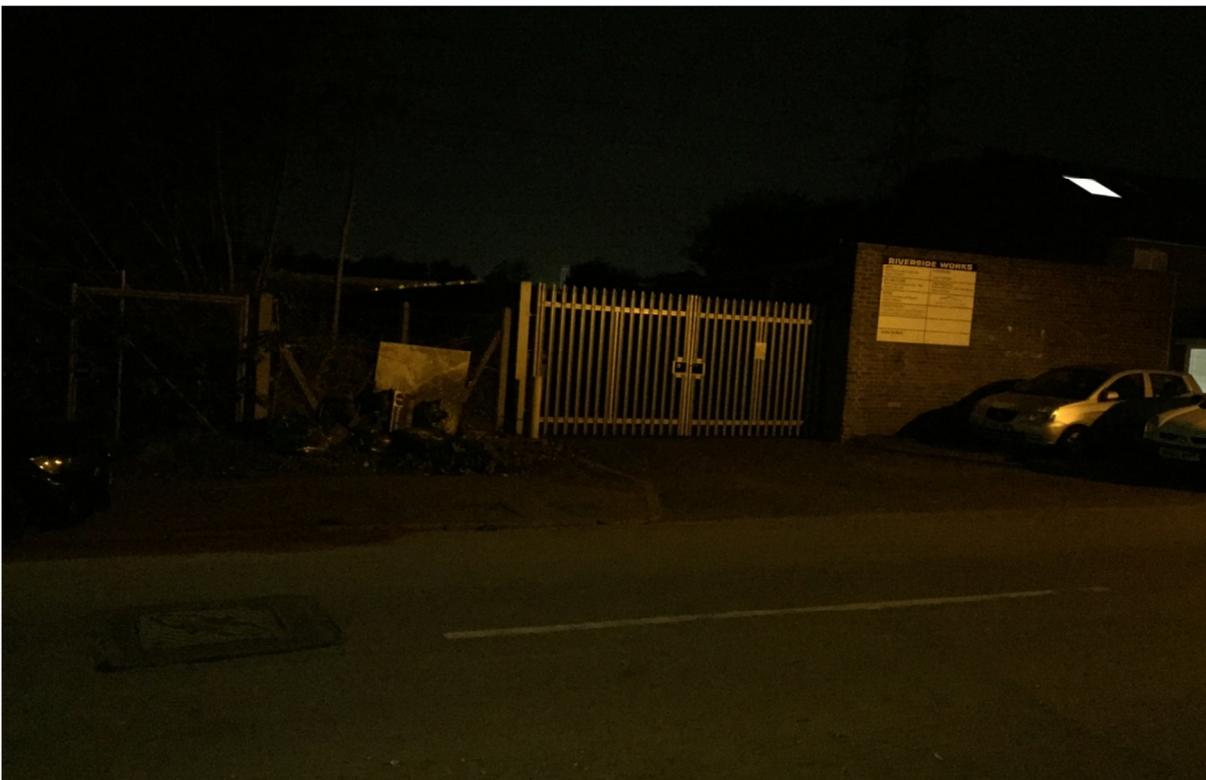


Picture of the side of Unit 15

APPENDIX C



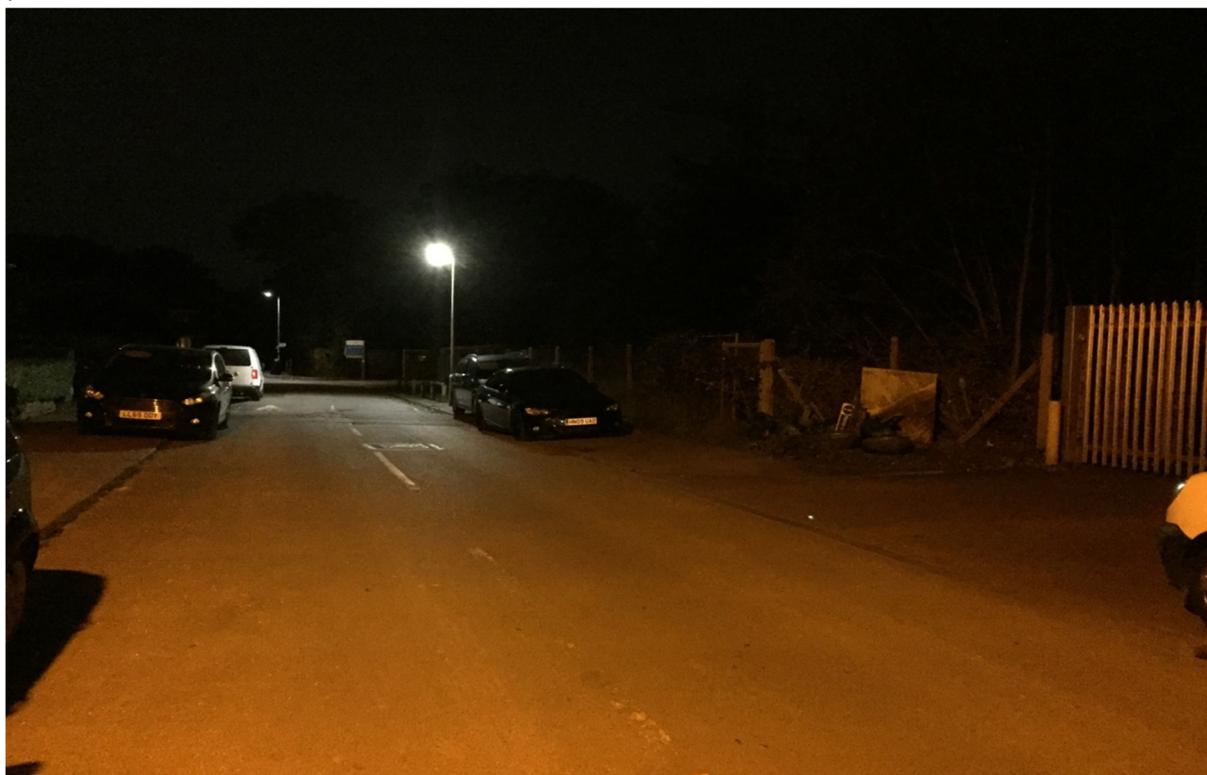
Map of monitoring location on 2nd October 2017 – highlighted in red



20:30 - Monday 2nd October 2017: Gate to Riverside Works with Unit 15 on the right hand side of the gates.



20:30 - Monday 2nd October 2017: Riverside Road view towards Waterman Close with Unit 15 on the left hand side



20:30 - Monday 2nd October 2017: Riverside Road view towards Silk Mill Road with Unit 15 on the right hand side



23:55 - Monday 2nd October 2017: Riverside Road view towards Waterman Close with Unit 15 on the left hand side



23:55 - Monday 2nd October 2017: Riverside Road view towards Silk Mill Road with Unit 15 on the right hand side

-----Original Message-----

From: Christine Warner [mailto:]

Sent: 29 September 2017 15:28

To: Licensing

Subject: Pizza planet riverside

We are writing to object to the proposed licence for late night pizza delivery company being run from a small unit in riverside rd. At present the gates are locked at night and would become a public nuisance re noise of delivery vehicles and gates opening and closing .light pollution ,smells and waste food attracting rats from river into the area and litter all would not be welcome in a residential area .The hours of opening 4pm 4am are an issue too as this could lead to becoming a collection service as stated in advert for company and attract late night customers who will have no regard for local residents. This business should be on a site away from residential area . We have noticed they are trading all ready if advertising is correct therefore without a licence surely this can't be right .

Thank you for informing us of this venture and hope our letter goes some way to stopping licence being agreed. A & C Warner 97 silkmill rd wd19 4tw Sent from my iPhone

58

From: Angelo D'angelo [mailto:]
Sent: 15 September 2017 16:24
To: Licensing
Subject: grant of premises of pizza planet unit 15 Riverside industrial estate

I am writing in regards to the letter i received about the grant for premises to open pizza planet we as a family are against this happening this is already a very busy road no parking and noise due to garages constantly plus fumes and smell every single day most time cant open windows.I am disabled and already stressed this road is like a motorway constant cars lorrys trucks up and down day and night the last thing we need to add on stress is a pizza place no no totally against it please try and understand and not make this happen my illness affects my everyday life and wish it on no other person for humanity i ask kindly to consider my request

regards
Mr and Mrs D`angelo

50

8 Silk Mill Road

WD19 4TY

The Watford Licensing Authority

My partner and I would like to register our objections to the application by Mr Chaudrey to open a food outlet called 'PIZZA PLANET' in Unit 15 of the Riverside Road Industrial Site. We believe that this operation will cause a major nuisance to the roads in the surrounding area with the potential of added infestation of rats and foxes, which are already a cause of concern.

At anytime of the day Silk Mill Road is a 'Rat Run' between Eastbury Road and Wiggshall Road, which includes Riverside Road, and the addition of delivery vehicles will only make matters worse. Silk Mill Road is a narrow road with tight bends and cars parked on both sides, with a 20 mph speed limit. It is also a bus route. The danger to young and old alike is very real, with large vehicles mounting the footway. The addition of motor cycle type delivery vehicles wizzing around will make the danger worse. There is also a Public Footway, (No 15) which goes from Riverside Road (near the proposed site) to the top of Silk Mill Road. This footpath is already used by youths on their motorcycles, to the danger of pedestrians. It is a short cut and will obviously be a temptation to the delivery bikes to save time. We think that a more obvious site for this venture is one of the new units recently built on the hospital approach road.

We trust you will take these concerns into account when making your decision.

Yours Sincerely,

Brenda Cuthbertson

WATFORD LICENSING AUTHORITY 27 27/11 Environmental Services
--

5D

25 September 2017

Watford Licensing Authority
Town Hall
Watford
Hertfordshire
WD17 3EX

Dear Sirs

I understand that a late night hot food and pizza delivery company are going to open near to Silkmill Road in Unit 15, Riverside Road which runs into Silkmill Road. It will be open 7 days a week and open until 4am!

This will create even more traffic through Silkmill Road. We are a rat run as it is and cars come screeching round the bends that are in Silkmill Road so that they can beat the traffic lights on Eastbury Road. The security gates will open and shut every time that food is taken out for delivery.

In summary, we will suffer noise and vibration, noxious smells, light pollution and of course litre.

I would be grateful if you would consider my letter.

Yours faithfully

CD Power
'Wisteria'
6 Silkmill Road
Watford
WD19 4TY



5E

From: carlos santos [mailto:]
Sent: 26 September 2017 23:01
To: Parminder Seyan
Subject: Re: Pizza Planet - Application for a new premises licence

To whom it may concern,
I'm sorry if the email I wrote didn't relate to what was being applied for, as it wasn't made clear. Nevertheless I object to the application of this business because of the noise that will be generated from the opening hours and the impact it will have on the residents. My address is:
51 Riverside Road
Watford
Herts
WD19 4RX

Thank you

From: carlos santos [mailto:]
Sent: 22 September 2017 17:52
To: Licensing
Subject:

To whom it may apply,
I am a resident from Riverside Road and I am emailing to speak out about the opening of the 'Pizza Planet' in Unit 15 Riverside Industrial Estate, Riverside Road, Herts, WD19 4HY.
I am emailing to inform that I am against the opening of this restaurant on Riverside Road. There are many complications which I strongly believe is why this restaurant should not be opening. Firstly, the opening hours from 4pm to 4am is ridiculous as it will be opening until the early hours of the morning which will make huge amounts of noise from the people coming in and out of the building, from cars to people shouting, laughing and talking. Also, having 'Pizza Planet' opened until the early hours of the morning will attract people who have possibly been out until the early hours (e.g. parties), which can therefore increase more noise and could also possibly cause undesirable events eg. violence which is why I am against the opening of 'Pizza Planet'.

Secondly, Riverside Road is a small road which is located behind a busy main road- its location is not ideal to have a restaurant opening as it has cars parked on one side of the road and there is hardly any space for cars to drive through, nevertheless if a restaurant was to open. Where the 'Pizza Planet' is meant to open is in an industrial estate where there is not parking available inside which means the people who were to go there would have to park on the already-busy small road. Parking is already extremely limited on this road and people park in front of driveways and garages without this restaurant, so having it opened would cause even more of an inconvenience.

Furthermore, Riverside road is a small road as previously mentioned, so it doesn't get as many people driving there as there would be on a main road. As a resident here for over 15 years, I know that this restaurant opening wouldn't have great chance of gaining income-

having it on a busier road/main road or where there are more shops would be more beneficial to the people who are planning to open.

In my opinion, I am completely against the opening of the restaurant 'Pizza Planet' as it is to be opening at early hours of the morning and it would effect the residents who live on this road due to parking and noise. I am against this opening of the restaurant and therefore I am emailing to prevent the opening of this restaurant.

Thank you

SF

From: Jessica Lamb [mailto:]
Sent: 13 September 2017 14:35
To: Licensing
Subject: Application for license grant - pizza planet riverside industrial estate

To whom it may concern,

I am writing to inform you of my objection to the licence you wish to grant to Mohammad Hamzah Chaudry for Pizza Planet in Unit 15 of the Riverside Industrial estate.

Firstly i am extremely unhappy that as a resident of Waterman close (in very close proximity of the industrial estate) i did not receive any notification of this application, if it was not for a concerned neighbour informing me of the plans i would have not had the opportunity to share my objections! It is unacceptable to consider putting a unit such as this in an industrial estate without giving local residents the relevant warning.

As a mother of a toddler and a small baby both with front facing bedrooms i am seriously concerned about the increased noise levels this will produce in my road right into the early hours of the morning.

There is insufficient parking for a shop such as this which will therefore have adverse effects to the parking in my road, once again meaning it is highly likely the noise on my road will increase and therefore disturb my family.

The industrial estate currently is locked at 11pm therefore becomes a safe unit i am concerned opening it until ridiculous hours in the morning will attract more crime into the area as it is an extremely concealed unit once again this will affect the safety of my young family something i am not happy about and do not feel has been considered.

In conclusion i strongly object to the "Pizza Planet" license being granted and would have serious concerns about it being within the industrial estate.

I hope these objections are carefully considered and will be awaiting a response to my email.

Regards,
Mrs J Bishop
Waterman Close resident

Sent from my Samsung Galaxy smartphone.

5G

Original Message-----

From: Me [mailto:]

Sent: 14 September 2017 08:32

To: Licensing

Subject: Mohammad Hamzah Chaudry

Re. New premise license pizza planet. We nit 15 Riverside Road wd194hy

I wish to express my total OBJECTION to the granting of this license.

I have been a resident of Riverside Road for 19 years and the issuing of this licence in a RESIDENTIAL area would be totally unacceptable.

Riverside Road is a residential area and the surrounding roads are all residential. Parking is extremely restricted with the emergency vehicles and busses at times having difficulty to access. Riverside Road and the surrounding roads are restricted to 20 mph for the safety of the residents. Road humps feature in all roads

The added traffic that this proposal would incur and the additional parking requirements would be a great detriment to the neighbourhood. Children and elderly people will be put at risk by added traffic from outside the estate - whose drivers will rarely adhere to the 20mph rule - as is show by those motorists who use it as a rat run to miss traffic queues on Eastbury Road and Deacons Hill.

Noise pollution, air pollution and rubbish pollution would all be increased drastically.

Where would the clients come from - why is this facility needed when Watford is overrun with this type of establishment.

Our quality of life would be severely affected, along with the wildlife that are all so strongly established in the area.

This area does not need this type of establishment it is totally out of character for the area and would ruin a quiet, safe, clean residential area and affect a lot of people of all ages.

I will be approaching my local MP re this application

I TOTALLY OBJECT TO THIS LICENSE BEING GRANTED.

Ms J Webster
81 Riverside Road

Sent from my iPad

5H

Miss M Francis & Mr C Lindsay
78 Silk Mill Road
Watford
Hertfordshire
WD19 4JY

27th September 2107

Watford Licensing Authority
Town Hall
Watford
WD17 3EX

To whom it may concern,

We write to express our objections to the opening of a 'Pizza delivery service' at Unit 15 Riverside Works, Riverside Road, Watford WD19 4HY.

It is our understanding that this 'business' would operate between the hours of 4pm through to 4am seven days a week, which would mean that the security gates would be opened and shut each time food is taken out for delivery which will cause unnecessary disturbance to residents.

Having received a newsletter from the Liberal Democrat team, we believe that the licensing objectives of **crime prevention, public safety, public nuisance and child protection** are all relevant. As the area is residential, having a delivery service operating through to 4am every day, 7 days a week will create unwanted noise & vibration, noxious smells, light pollution and not to mention excessive litter in the area.

We feel that to offer a licence in this location and for the hours that have been requested would be detrimental to the area, we would therefore hope that this is all taken into consideration before any licence is issued.

Yours sincerely 

M Francis & C Lindsay

51

From: Bell, Graham [mailto:]
Sent: 28 September 2017 17:31
To: Licensing
Subject: application 17/01127/PRE

Dear sir / madam

I wish to strongly object to the above licence being granted. This is a residential area that already suffers from the existing units

My objections are as follows:

- 1 – Given the times of opening i.e. through until 4am the noise of the locked gates opening and closing will disturb sleep.
- 2 – If gates are left unlocked it to reduce noise then other units are at risk of theft.
- 3 – The noise of the delivery vehicles. I do not believe an electric vehicle/s will be used due to the cost of purchasing and running.
- 4 – I feel given the current units are in the main car repairs etc. I do not believe this is the healthy environment to prepare / cook food due to possible contamination
- 5 – Smell – given the nature of the food i.e. chicken, pizza etc. that will be prepared and cooked even with filtration I strongly feel we suffer from the smell.
- 6 – Parking -the parking around Riverside Rd and Silk Mill Rd is at present badly congested with space at a premium leading to cars / vans park on pavements and on the dangerous bends close to the units in question.
- 7 – Should the licence be granted what is the restrictions of further developing the unit.
- 8 – What is the safeguard that this will not be open to the public

Kind Regards

Graham Bell

5J

1 of 2

Mr & Mrs J COLLINS

WATFORD BOROUGH COUNCIL

107 RIVERSIDE RD.
WD19 4RU

Tue 12 - 9 - 2017

18 SEP 2017

Ref: Mohammed Hameed Chaudry
premises ~~Elacense~~ Pizza Planet Unit 15
RIVERSIDE Industrial Estate, WD19 4HY

Dear Sir/Madam,

Please note our objections to the above proposal which are as follows...

- ① This is a quite residential area and we wish it to remain so.
- ② The traffic and parking on Riverside is already a problem; this would only add to it.
- ③ This would bring unwanted noise throughout the night spoiling residents peace.
- ④ The trash that is left behind on the streets from food outlets like the proposed venture will also be a problem, after all the council already pay hundred of thousands clearing up the streets from discarded rubbish ~~at other outlets~~ from this type of outlet.
- ⑤ The big rat from the river will know doubt have a field day and multiply.
- ⑥ We live right next to the pro site at 107 Riverside WD19 4RU, and the thought of this Pizza place is unexceptable and ~~the~~ ~~is~~ and inappropriate.
- ⑦ The town center already has a vast number of food outlets, also the South Oxhey Mall ~~is~~ under construction know doubt will ~~not~~ multiply the food outlet there, So do we really need ~~more~~ one on a Residential street. or rather, WE DONT WANT ONE HERE ON Riverside Road.

Yours Mr & Mrs Collins

SK

Mrs C Baverstock
14 Silk Mill Road

Watford

Herts WD19 4TY

26th September 2017

Dear Sir/Madam



PREVENTION OF PUBLIC NUISANCE

PIZZA PLANET UNIT 15 RIVERSIDE ROAD INDUSTRIAL UNIT

I am writing to lodge an objection to the above planning.

The above site is situated between Silk Mill Road and Riverside Road, both are large family residential areas. Both roads are already used as rat runs and although have speed restrictions to help with this they are both still busy roads between 4-6pm with school/work traffic and I feel the road could not handle any more traffic. After 6pm it is a quiet family area, the gates into the industrial unit being opened and closed constantly during the night will cause a lot of noise, also loading and general chit chat between employees would cause a noise/ nuisance. Although that would mainly affect only close neighbours the noise of bikes/cars driving through the rest of the estate at night would also affect everyone as most houses are families with young children and it would wake and disturb them, at the moment the night time traffic is only residents driving to own properties. There are plenty of hot food/pizza delivery units in Watford, Bushey and South Oxhey which deliver and feel another unit is not needed, especially when in the middle of an estate with no other shops.

Therefore please accept this letter as an objection to this unit not being given permission to trade at this that address.

Yours faithfully

Mrs Caroline Baverstock

64, SUKMU Road ^{5L}
Watford
WD194JY.

27. 9. 2017

To
Watford Licensing Authority,

I strongly object to a licence being awarded to Pizza Planet Riverside works WD194HY. Mr Mohammad Hamzah Chaudry. I live very near this unit, and would be greatly disturbed by noise from vehicles/moped's and the security gates in constant use. This is a nice quite area, residential, please keep it that way, there is enough food outlets in the area! Why would anyone want pizza's delivered in the early hours, that will also be a nuisance

Yours faithfully

Page 575 J. JOHNSON

5M

By Hand

12 Silk Mill Road

Oxhey

WD19 4TY

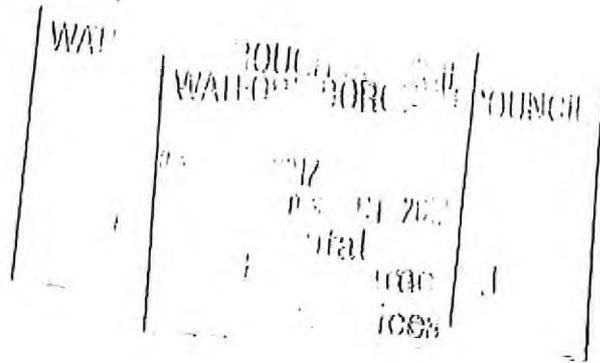
21/01/2017

Watford Licensing Authority

Town Hall

Watford

WD19 3EY



Dear Sir / Madam,

Please accept this letter as a written objection to the proposed application for an operation called 'Pizza Planet' in Unit 15 of the Riverside Works in WD19 4TY.

As a resident of Silk Mill Road, a quiet residential street I do not believe that a business that operates between 4pm to 4am seven days a week is reasonable.

I hope that reason will be seen at that Mr Chaudhry will be encouraged to seek alternate accommodation for his business, i.e. a designated retail park away from residential properties.

Yours Faithfully

Mrs L. Brown

5N

M-S-S Templeton
89 Silk Mill Road
Watford
WD19 4PW 4-TW

Dear Sirs

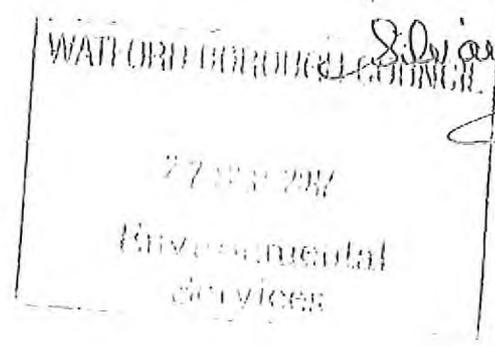
Re: 'Pizza Planet'
Riverside Road.

Please accept this as my objection to the above proposed business. My objection on the grounds of Prevention of public nuisance, including operation hours, noise & vibration, smells pollution & litter, also the fact that this area is heavily populated and extra traffic is not acceptable, i.e. delivery vehicles - Cars/vans/mopeds

Thank you for your attention

Yours Faithfully

Silviana Templeton (Ms)



From: Quintin [mailto:]
Sent: 19 September 2017 08:17
To: Licensing
Subject: Pizza Planet.

I Quintin Butcher of 44 Riverside Road Watford WD19 4HX. wish to make my objection to the planning application of Pizza Planet to operate at unit 15 Riverside Industrial Estate. The number of hours I think are excessive , This also is a locked and gated estate after normal working hours. The noise and speed over the road bumps created by the transport used would be a nuisance to the local residents. Because of the number of parked cars from 6pm approximately it makes the road a single lane in both directions. Many motor cyclists and cyclists already use the public footpath now and I often have a near miss when leaving my garden. At midnight the street lights go out and this is a further danger to foot path users coming home from the town night life.

Quintin B Butcher.
44 Riverside Road
Watford
WD19 4HX
Phone

5P

From: [mailto:]

Sent: 18 September 2017 12:54

To: Licensing

Cc:

Subject: Re: License for Pizza Planet, Unit 15. Riverside Industrial Estate, Riverside Road, Herts WD19 4HY

Dear Sir/Madam

I would like to object to the granting of a license for the above premises for the following reasons:-

1) PARKING

There is no spare parking on Riverside Road or Waterman Close for extra vehicles without them parking on yellow lines around corners or blocking the road, causing noise and disturbance to residents from 4pm to 4am in the morning 7 days a week which is not acceptable in a residential area.

2) RUBBISH

Look at any fast food outlet and the rubbish is just thrown everywhere, which would cause vermin as the unit is close to the river.

3) PROBLEMS ALREADY

We already have problems with illegal motor repairers parking cars on Riverside and Waterman Close, drug suppliers and drug takers hanging around and multi occupancy housing in the area.

To add a fast food outlet to an industrial estate where there are legal car repair units, car sales units and movement of vehicles past the unit to be occupied by Pizza Planet would be unhealthy due to fumes and dirt entering the premises. The units are used for industrial use and are completely unsuitable for a catering outlet.

4) ALCOHOL

If alcohol is to be sold at this unit that would cause even more problems as the unit is not on a transport route and you would have to drive to it or walk causing more disturbance to the residence.

Please could you acknowledge receipt of this email.

Yours sincerely

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Parminder Seyan

From: Wendy <1 >
Sent: 14 September 2017 14:13
To: Parminder Seyan
Subject: Re: License of Pizza Planet Riverside Industrial Estate

Dear Parminder,

Thank you for your reply.

My name is Wendy Brown, address 101 Silkmill Road, WD19 4TW.

The reason I object to the late night refreshment license for Pizza Planet Unit 15 Riverside Industrial Estate, Riverside Road, Hertfordshire, WD19 4HY is prevention of public nuisance because of the late to hours of operation and the noise of a delivery service in a residential area.

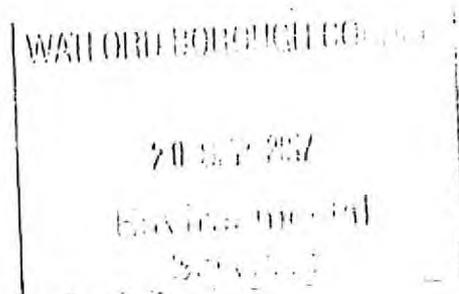
Kind regards
Wendy

SR

9 Waterman Close
Watford
Herts
WD19 4JD

15th September 2017

Watford Licensing Authority
TOWN HALL
Watford
Herts
WD17 3EX



Dear Sirs.

Re:- Grant of new premises license to
Mohammad Hamzah Chaudry, Pizza Planet, Unit 15, Riverside
Industrial Estate, Riverside Rd, WD19 4HY.

I strongly object to this application by Mr Chaudry on the following grounds:-

1. Having a 'pizzeria' business situated in this area will I believe increase noise, rubbish, traffic and encourage vermin. Foxes already roam this area at night looking for food and rats would be attracted by the smell which would undoubtedly be produced. I certainly would not and do not want this change in my close environment.
2. Riverside Road has very poor lighting, and as the street lights in most of the adjacent roads are switched off at 12 midnight, it is a big concern that increased traffic and people late at night could lead to a rise in theft or car vandalism
3. Hours of 4pm to 4 am (12 hours), 7 days a week in a primarily residential area is **totally unacceptable**. The roads around here are always full. *There is nowhere to park*. There are families with young children and senior citizens in the surrounding

households and having late night, early morning customers potentially hanging around could I warrant be a risk to persons and property as I have mentioned in point 2.

4. I also feel another Pizza outlet in Watford is not necessary and not required in this specific area. This area is served very well by the many takeaways situated in Vicarage Road, Market Street and South Oxhey all of which are less than 1 mile away, with delivery free within a given radius which includes Riverside Rd, Waterman Close, Colne Avenue and Silk Mill Rd.
5. In addition I would add that allowing a late night premises, in a predominantly residential area, to be licensed to sell alcohol can only exacerbate concerns leading, potentially to drunken behaviour, and even worse drug taking and/or dealing and which in turn may lead to increased police presence. Anti-social behaviour at any time of the day is not to be tolerated and Watford has a zero tolerance stance on this. Again I would state I would not want this in my close environment
6. If Mr Chaudry is hoping to catch the late night foot fall of revellers walking or coming home from a night out in Watford, it only enhances my concerns over the issues of noise, mess, traffic, anti social behaviour etc.

I also feel the Watford Licensing Authority has severely failed to serve this community over this matter. Had I not been speaking to a neighbour today, who had heard it from another neighbour, no-one in Waterman Close would have been aware of this application. Surely in an issue as important as this, all the households in the adjacent area should have been alerted and advised by post. Not everyone reads the notices in the Watford Observer, as I have now done, having been enlightened on this issue.

Finally, having experienced an episode locally in the Tesco Express in South Oxhey, involving drunken behaviour and strong verbal

SR

abuse and being told by employees this was a 'normal night'. This was prior to their 11 pm closing. I can only feel extreme trepidation of the sort of incidents that could occur in our quiet area should you allow this license to be approved.

I await your response to my representation to reject Mr Chaudry's application.

Yours Faithfully

Mrs M L Chambers

From: Nicola Bell [mailto:]
Sent: 03 October 2017 10:47
To: Licensing
Subject: REF: 17/01127/PRE Objections to licence for trading Pizza Planet, Unit 15 Riverside Works
Importance: High

To whom it may concern,

Ref: 17/01127/PRE

Please take this email as our written objection to the application for a trading licence for Pizza Planet at Unit 15, Riverside Works, Riverside Road, Watford.

Firstly, the proposed operational hours are not suitable for a residential area. Whilst businesses currently operate from the premises, their hours are confined to the normal working day. To have a company delivering food until 4 am, 7 days a week will potentially cause considerable disturbance for the residents, with noise, traffic, smell and parking.

Given the nature of the business and it's location close to the river and Ebury Way, there is a real issue that there will be an increase in vermin, particularly if the waste is not managed sufficiently.

There is a significant problem with drugs being dealt in the vicinity of the Unit and along Ebury Way. The problem so far has not been tackled by the local councils nor the police. Whilst it is understood that the business is not currently offering a collection/eat-in service, it none the less has the potential to encourage more people to the area , at a time of night when residents should feel safe in their own homes.

By allowing the licence to proceed, you will inevitably set a precedence for other food businesses to look to move into the area. There are plenty of other industrial sites around Watford that would suit this type of business better. It should not encroach upon an established residential area.

We sincerely hope you consider our objections are refuse the licence.

Mr & Mrs Startin
48 Silk Mill Road
Oxhey
WD19 4JY

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From: Councillor Maggie Parker
Sent: 03 October 2017 20:12
To: Licensing
Cc: Peter Taylor Contact; Councillor Iain Sharpe (External)
Subject: RE: Pizza Planet, Riverside Road, Oxhey, licence application objection

Dear Sirs,

Pizza Planet, Unit 15, Riverside Road, Watford, WD19 4HY

I am writing on behalf of myself and my fellow Oxhey Ward Councillors to register our objection to the application for a premises licence by Pizza Planet. The basis for this opposition is that granting a licence for these premises will not promote the licensing objectives, particularly the prevention of public nuisance including noise, fumes and the operating hours are of great concern. The proposed operating hours are 4.00pm to 4.00am 7 days a week, providing a food delivery service using vehicles to deliver the goods up until 4.00am, 7 days a week.

Local residents are also very concerned about noise and fumes from the premises and the noise caused by vehicles collecting from the premises until 4.00am.

I would urge the committee to review the operational hours proposed, and look to impose a much earlier closing time as this is a residential area.

Kind regards

Maggie Parker

Maggie Parker
Watford Borough Councillor
for Oxhey Ward (Liberal Democrat)
53 Oxhey Road
Watford WD19 4QG
07958518838
Twitter:
<http://watfordlibdems.org>

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109 Riverside Road
Watford
Hertfordshire
WD19 4RU

29 September 2017

Dear Mrs P Seyan,

Objection of Planning Application made by Mr Hamzah

I write to object the planning application made by Mohammad Hamzah to provide Late Night Refreshments at Unit 15 Riverside Road WD19 4HY.

The grounds for this appeal is on the basis that the objective of prevention of public nuisance is not met, and therefore causing overall harm to the public good as stated in the Licensing Act 2003.

Public Nuisance

Permitting a pizza business to open with late-hours next door to my house will have unimaginable levels of repercussions on my family and the other houses within the vicinity of the proposed premises. I committed to raising my family of 3 children over the last 18 years on this street. Why? Because it is a peaceful, comfortable, residential environment for people like myself with a family to allow our children to grow up in. A pizza shop next door to my house will undoubtedly bring in customers into the early hours of the night (most concerning and likely of all being drunk customers) from all over Watford and Oxhey, into our extremely quiet street, especially since there is no late night pizza shop within a 2-mile radius of our house, so any advertising of the pizza shop will draw in crowds given this fact. Notably this will result in, increased car engine noises from those who drive to the premises, as well as increased human noise from people talking (whether that be from customers inside, outside or around the premises), or even the noise of human speech from locals who decide to walk to the venue. It is a known fact that most pizza shops take at least 10 minutes to make a pizza (at their fastest if they are not busy), therefore in the interim customers may go outside for a smoke and socialise, where their voices will echo and disrupt the entire streets sleep (again, the effect being magnificently worse if they are drunk customers). These are just a very few examples off the top of ones head, of the non-detachable noises that a pizza shop would bring to our very residential street. Quite simply it is not just that, we, as law abiding, committed, and invested residents of this road must make way to this uncomfortable change to our way of living and the adverse effects on each and everyone one of us.

Each family on this street will be affected in their own personal way, but in relation to my own circumstances, I have a 13 year old child in year 9, who needs to be in the best environment to thrive academically. It goes without saying, sufficient and

undisturbed sleep is the biggest factor towards any child's success and performance in school. This is backed up by many studies far and wide; however, by way of example is the study that was carried out by Psychologists from McGill University and the Douglas Mental Health University Institute in Montreal; please see <http://www.express.co.uk/news/uk/551220/Sleep-is-the-key-to-good-school-performance> that proves this connection. As such, a pizza shop open during unruly hours completely strips any child, who is so unfortunate to be within the vicinity of such a shop (my child being the most disadvantaged by being placed right next door), of the ability to sleep uninterrupted, so that they can attend school in the right state of mind in order for them to succeed.

Living for 18 years on this street, meant I was able to raise my two eldest daughters on this road, and who now have gone onto attend the top universities in the UK. This happened because of their hard-work and because they were placed in the best environment to thrive - this naturally encompassed healthy sleep. Quite simply, it is not just, for a pizza shop that is open for the entire 7 days of the week, to get in the way of my or any families' sleep, especially when one considers that we are specifically housed on a residential street for that reason, so that we are not affected by the interruptions of non-residential factors. I have lived in Watford for many years, and I for one know, apart from the pizza shops open near to the clubs such as Pryzm in Watford town, there are in fact no other late night pizza shops open past 1am. The proposal from this application to be open until 4am is suited to somewhere near the town centre; not a street where there are families with young kids. The only other pizza shop, that is located outside of the Watford town centre, open until similar hours as the proposed pizza shop ie 4/5am, is in fact Pizza Hut. It just happens to be a huge corporation, and one that has also made the appropriate decision not to place itself on a residential street where it clearly acknowledged its customers would be attracting noise and disturbance to the residents around. Therefore, this naturally leads me to ask the question how it is appropriate that my family and I (and the rest of our street) should have to deal with a restaurant structure that is so rare in nature (ie late hour operations), of which is only seen in the whole of Watford by the like of a single huge American pizza chain. Poor judgement has been made by the applicant in deciding to situate themselves in a residential family street during such late-night hours, and therefore unless their business model incorporates normal business hours, then such a pizza shop should outright be rejected to execute such a business model.

On a final note, I would also like to point out the nuisance caused by the increased litter and smell caused by the selling of hot pizza and drink from the premises. With people being given the opportunity to litter at night, the residents cannot, even if they wanted to, try to hold culprits accountable. Our street also does not have CCTV cameras; so again, in all regards accountability would not happen. In addition, the exceptional characteristics of Riverside Road should also be considered. The street houses many foxes, and many of us have suffered with foxes going inside our bins in search for food. A pizza shop would only exacerbate this problem further, beyond our control, and thus would substantially affect our enjoyment of comfortable living and use of land, and will only cause even further nuisance.

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From: Parisa Rahim [mailto:]
Sent: 02 October 2017 12:07
To: Licensing
Subject: Planning Application Objection of Mr Hamzah by Residents of Riverside Road

Dear Mrs P Seyan,

I write to object the planning application that was submitted by Mr Hamzah in relation to Unit 15 Riverside Road WD19 4HY.

I have attached 3 documents to this email for your kind consideration. As outlined in the actual objection letter attached, this letter represents the views of myself and the other residents, as a way to voice all our concerns. It is for this reason, you will find 3 documents attached to this email. The first document is the actual objection letter outlining our reasons for objecting the proposed plans, and at the end of this letter you will find there is two uncompleted pages for signatures that I wished to collect from other residents of Riverside Road who voiced their concerns to me. Accordingly, the other 2 documents are in fact those same signature pages just re-scanned with the completed signatures from residents, who also wished to have their voice represented by this letter.

Thank you for your time and consideration. Could you also please kindly acknowledge receipt of this application.

Many thanks,

Soraya Rahim of 109 Riverside Road.

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I would like to thank you for your time in considering this application. For the purpose of ease and convenience, this letter has also been signed (name and address) by other residents of Riverside Road, who share the same grievances and concerns raised in this letter and support any assertions that have been made.

Yours sincerely,

Signed by:

Signed by

Signed by:

Signed by:

Signed by

Yours sincerely,

5U
109 River Side Road
Soraya Benim

JILL COLLINS 107 RIVERSIDE RD.

Signed by:

46 River side Road

Signed by:

107, Riverside

Signed by:

1 WATERMAN CLOSE

Signed by:

3 Waterman Close

Signed by:

5 Waterman Close

Signed by:

45 Riverside rd.

Signed by:

4.1A RIVERSIDE RD

Signed by: C

81 Riverside Road

Signed by

105 Riverside rd

Signed by

5V

29/9/2017

Paul Yeatman
84 Silkmill Road
Osney Watford
WD19 4JY

I am writing in strong opposition to grant a license to Pizza Planet Unit 15 Riverside Road Industrial estate to prepare and deliver food at any time day or night. The site is totally unsuitable for the following reasons.

1. This is a residential area and it would cause noise and smell pollution.
2. The site is used for vehicle servicing and it is a health risk to prepare food with oil, petrol, and diesel fumes in close proximity.
3. The site is very close to the river and the food smell will encourage rats and vermin into the area.

It appears Pizza Planet has already been trading from this site since August 2017 offering a collection only service. Do they have a license for this?

Yours Sincerely

WATFORD BOROUGH COUNCIL
02.07.2017
Environmental
Services



Oxhey Hall and Hayling

SW
28/10/17

WATFORD
COUNCIL
Councillor Andrew Scarth
68 Brookdene Avenue
Oxhey Hall
Watford
WD19 4LF
Tel: 01923 232921
andrew.scarth@threerivers.gov.uk

02 OCT 2017
Environmental Services

Dear Mrs P Sayan

We wish to object to the request by Mohammad Hamzah Chaudry trading as Pizza Planet for a new premises licence at Unit 15 Riverside Works, Riverside Road WD19 4HY. We will base our objections around Prevention of public nuisance which is shown as number 3 of the four licensing objections on the documentation sent to us.

In no particular order our concerns are that in this residential area, Mr Chaudry wishes to run a business that will trade from 16.00 to 4am, seven days a week. We do not object to such an operation taking place during normal business hours, as this is the case with the variety of automobile enterprises that function in Riverside Works. It's the late night and earlier hours of morning every day that we object to.

Our next point is that each time a delivery is taken out to a vehicle, the security gates have to be opened and shut. This creates noise and means that the compound is not secure seven days a week.

We wonder how the insurance companies of the other business in Riverside Works would react to the secure gates not being so during night-time and the early hours of the morning throughout the week?

It is inevitable that car doors have to be opened and shut during loading up of deliveries. It is physically not possible to do this without generating noise. That leads us onto the noise of delivery vehicles moving through the residential streets. There will be noise pollution but also light pollution [headlights] especially if the street lights are off from midnight until daybreak.

If scooters or mopeds are used the noise pollution would be even worse.

The direction of travel could be either along Riverside Road or Silk Mill Road. Whichever direction, the impact on sleeping residents will be felt.

Wherever there is food there will be organic waste, which inevitably attracts rats. These are pests and their presence does create an unhealthy and unhygienic environment in which many people live.

Finally we have seen that this business has been trading before a licence has been granted. First it was delivering to customers. Once this was shut down by the Licensing department of WBC. Now it is operating with customers coming to collect their own orders. We understand this to be illegal and not good honest business practice.

We sincerely hope that you agree with our comments and refuse to issue new premises license to Mr Chaudry

Yours sincerely

Cllrs Alison and Andrew Scarth Oxhey Hall & Hayling ward Three Rivers District Council

Please direct your reply to the address at the top of this letter and NOT the Council Offices

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Mr and Mrs Edmonds
86, Silkmill Road
Oxhey, Watford
WD19 4JY

I/We strongly object to the premise licence change for unit 15 Riverside Road, Watford to be changed in to Pizza Planet.

This is a residential road and feel a change of business to a fast food take away would be a huge concern for public nuisance and noise.

My main concerns would be the increase in noise and activity from early evening to late at night 4pm - 4am seven days a week with increased car activity or even mopeds which are very noisy at the best of times. The proposed premises is also in a gated area which would mean the security gates will be opened and closed at all hours undoubtedly causing noise and nuisance for those living in close proximity. I also feel that by having a take away here there would be an increase in littering to the area potentially attracting unwanted vermin. The smell a take away would generate would be quite nauseating for local residents.

WATFORD DISTRICT COUNCIL
PLANNING DEPARTMENT
15 RIVERSIDE ROAD
WATFORD

**Licensing Act 2003
Schedule 12
Part A**

Regulation 33,34

Premises Licence

Premises Licence Number

17/01127/PRE

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Pizza Planet
Unit 15
Riverside Road
Watford
WD19 4HY

Telephone number

Where the licence is time limited the dates

From

Licensable activities authorised by the licence and the times the licence authorises the carrying out of licensable activities

Late Night Refreshment	Monday to Sunday	16:00 - 02:00
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The opening hours of the premises

Monday to Sunday	16:00 - 02:00
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Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Not applicable

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Hamzah Chaudry
24 Albert Road North
Watford
Herts
WD17 1QF

Registered number of holder, for example company number, charity number (where applicable)

07840704298

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Not applicable

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Personal Licence Number: Not applicable
Licensing Authority: Not applicable

Annex 1 – Mandatory conditions

There are no mandatory conditions which are applicable to this licence based upon the details of this application

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Annex 2 – Conditions consistent with the Operating Schedule

The following conditions are considered by officers to be consistent with the Operating Schedule submitted with this application, reference 17/01127/PRE

- 1) The premises will be installed with 24/7 CCTV where all recordings will be stored for a minimum of 31 days.
- 2) Staff shall be fully trained on public safety, crime and disorder and public nuisance.

Conditions proposed and agreed by the Licensing Authority

- 3) The premises licence holder shall ensure that no members of the public shall be admitted to the premises.
- 4) All orders for late night refreshment shall only be accepted if they are made remotely.
- 5) The premises licence holder shall ensure that all orders for late night refreshment are dispatched to bona fide addresses only.

Annex 3 – Conditions attached after a hearing by the licensing authority

Officers have proposed additional conditions in response to the representations submitted against this application.

However, this does not restrict the sub-committee's power to attach conditions from the licensing authority's pool of conditions (amended or otherwise) or to compose their own conditions if they consider that they are appropriate, proportionate, justifiable, and within the applicant's power to comply with.

- 1) Clear and legible notices shall be displayed at exits of the units requesting delivery vehicle driver's to leave the premises quietly and refrain from shouting, slamming delivery car doors, sounding horns, loud use of vehicle stereos or mobile phones and anti-social behaviour.
- 2) The premises licence holder shall ensure that staff shall leave the premises quietly.
- 3) All delivery of goods shall take place 09:00 – 17:00 hours so that nearby residents are not disturbed.

Conditions proposed by Environmental Health

- 4) No members of the public shall be permitted to be in the premises while the premises are being used for licensable activities.
- 5) All late night refreshment provided under this licence shall be for consumption off the premises only.
- 6) All orders for late night refreshment shall only be accepted if they are made remotely.
- 7) The premises licence holder shall ensure that all orders taken by the premises shall be delivered to customers at a bona fide address.
- 8) Only employed delivery drivers shall be permitted to collect late night refreshment from the premises.
- 9) The premises licence holder shall ensure that no refuse will be moved into the area outside the premises or external bins between 23:00 hours and when the business reopens the following day.
- 10) The premises licence holder shall ensure that no external signage or advertisements shall be illuminated.

- 11) The premises licence holder shall ensure that all glazed windows and doors have internal blinds so that light from the premises is not emitted and that these blinds are pulled down over all areas of glazing at 23:00 until the start of business again the next working day.
- 12) There shall be no metal shutters or metal doors on the building as these cause excess noise.
- 13) The premises licence holder shall ensure that any extract unit at the premises will be turned off at 23:00 hours and shall not be turned on again until the business reopens the following day.
- 14) The premises licence holder shall ensure that all windows and doors shall be closed at 23:00 hours and remain closed until the business reopens the following day, except for the immediate access or egress of staff.
- 15) Delivery vehicles shall be electric vehicles only (not hybrid).

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Annex 4 – Plans

